

# Network Device Installation Services

As an IT professional you never seem to have the time that is needed to get everything accomplished that is required of you by management. Our installation services save you time and resources and let you choose the level of involvement. Our specialists can install your network device as part of a new site or project or as an addition to your existing topology. We can even do the heavy lifting of architecting and configuring an upgrade adapting your old configurations to the new devices that you have purchased or when you have a catastrophic failure and to replace a failed unit.

## Standard Device Installation Service – 2 Hours, Standard

(Travel time is additional if not in Silicon Valley)

- Delivery of Equipment
  - Unpacking
    - (Does not include removal of packing materials)
  - Rack, Mount or Install
  - Label Device
  - Connect Power and Network Cables
  - Power Up and Test in accordance with manufacturer guidelines
  - Standard Base Configuration
    - ✍ See Base Configuration Checklist
- (Client must complete and return pre-install checklist before technician can be scheduled)

## Enhanced Device Integration Service – 3 Hours, Enhanced

(Travel time is additional if not in Silicon Valley)

- Includes Standard Device Installation Service plus the following
  - Connect Devices or Patch and soft label ports
  - Advanced Configuration customized to the customer environment
- (Based upon pre-installation checklist, Client must complete and returned before technician can be scheduled)
- ✍ VLAN 's Configuration
  - ✍ 802.ad Link Aggregation
  - ✍ 802.1q and ISL Trunking
  - ✍ Static and Dynamic Routing
  - ✍ Quality of Service (QoS)
  - ✍ Power over Ethernet (PoE)
  - ✍ TACACS+ and Syslog
  - ✍ Firewall Rules Sets and Policies
  - ✍ And other configurations as needed.

## Remove and Replace or Upgrades – 3 Hours, Enhanced

- Includes Standard Device Installation Service plus the following
- Recovery of old configuration if possible from old device
- Restoration or adaptation of old configuration to new device.
- If configuration was not recoverable, new configuration can be generated.